



"Because Not All Radio Stations Are Created Equal"

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#### **(Neb)-NPPD Warning Phone Scam Is Back In Chadron**

By: John Axtell Posted at: 06/07/2019 01:45 PM

CHADRON - NPPD, Nebraska Public Power District, says a telephone scam aimed at its customers has reappeared in Chadron.

The scam is simple: a customer gets a phone call telling them their power bill is overdue and that the electricity will be shut off unless the bill is paid immediately.

Several forms of payment are suggested including pre-paid gift cards for major retailers, a credit card number, or banking information. Many of the calls look legitimate because the scammer's caller-ID is faked to appear to come from NPPD, a practice known as spoofing.

NPPD Retail General Manager Tim Arlt says the scam pops up from time to time in nearly all towns to nearly all electric utilities but is easy to recognize because NPPD doesn't call customers about overdue bills or termination of service, it doesn't use prepaid cards, and it doesn't ask for credit card or bank account numbers over the phone.

Arlt says anyone getting such a call should ignore it and contact local authorities. They should also report it to NPPD at the utility's Centralized Customer Care Center at 1-877-ASK-NPPD 877-275-6773